

DAILY PROCESSING

Morning Processes:

1. Updating Work Dates – When accounts are assigned to a desk, it updates the desk with the first work date so users can pull these accounts in their Work List
2. Recurring Phnpays Process – Generates phone pays from payment arrangements if System Parameters → Main tab → MORNING DAILY RECURRING PHNPAY field is set to YES. If it is set to NO, this process is included in the Afternoon Daily Processing
3. Scoring Accounts – Accounts get their internal score (dbt_is_score) based on the Scoring Rule attached to the Client Table → Coding tab → SCORING RULE field
4. Updating Interest – Interest on the accounts get updated if the System Parameters → Main tab → MORNING DAILY ACCRUE INTEREST field is set to YES. If set to NO, this will not show in the Morning Daily Process queue report
5. Updating Last Activ - Last Activity date gets updated when there is a change made in the State Compliance Table → Compliance Mgt tab; stf_upd fields gets updated to Y. This is processed by State alphabetically and then by debtor number.
6. Auto Delete Queue - Print Queue Reports are automatically deleted based on the number of days in the System Parameters → Main tab → QUE AUTO DELETE DAYS field
7. Delete DNC – when "Delete DNC When Out Date > Days" is filled in with a number > zero. The field can be found in the System Parameters → Days tab
8. Auto Delete Impdat – IMPDAT table that is used in EDI Tool will be cleared based on the number of days setup in the System Parameters → Days tab → IMPDAT Auto Delete Days field

Afternoon Processes:

1. Processing Client PC Threshold – It looks at the Client Table → Special tab → PRECOLLECT THRESHOLD COUNT and CURRENT PRECOLLECT COUNT fields and lists the numbers on those fields in the separate queue report named ACCOUNTS PROCESSED IN DAILY PROCESSING. See below sample:

Comp	Client	Threshold	Current	Difference
PREC	ACVTRM	45	1	44
PREC	ADC999	300	0	300
PREC	ADJAXN	1	-1	2
PREC	ALP999	1	-211	212



2. Processing Letter Series – Requests the letter from accounts that is the next one on the letter series and the next letter date is the current date and letter series is not on hold on the account. It also applies Letter Series Completion result code when Impact has requested the last letter on the letter series and removes letter series code from the account. The ACCOUNTS PROCESSED IN DAILY PROCESSING queue report shows the account number, activity type and completion result code applied

Debtor#	TP	WKC	Process
000547783	PX	PRX	Letter Series Completion
000547784	PX	PRX	Letter Series Completion
000547785	PX	PRX	Letter Series Completion
000547786	PX	PRX	Letter Series Completion
000547787	PX	PRX	Letter Series Completion
000547788	PX	PRX	Letter Series Completion

3. Processing Rollout – Precollect and House accounts are rolled out if DBT_PC_HSE_ROLL_DATE is the current date
4. Processing PDC Letters - Company Table → Company Info tab → PDC LTR or PDC CC LTR or PDC MASTER LTR or PDC MASTER CC LTR letter code is requested from accounts if the post dated phone pay post date is 4 to 8 days from the current date
5. Processing Promises – Company Table → Promise Logic tab is applied to all promises where the promise break date is the current date and applies Broken Promise Result code if promise breaks. The ACCOUNTS PROCESSED IN DAILY PROCESSING queue report shows the account number, activity type and result code applied

Debtor#	TP	WKC	Process
000541769	BP	BKP	Broken Promise

6. Processing Work Flows – Legacy work flows are processed. The ACCOUNTS PROCESSED IN DAILY PROCESSING queue report shows the account number, activity type and result code applied

Debtor#	TP	WKC	Process
002477222	WF	SM2	Work Flow Process
002477223	WF	SM2	Work Flow Process
002477264	WF	SM2	Work Flow Process
002477265	WF	SM2	Work Flow Process
002477267	WF	SM2	Work Flow Process

7. Processing Pmt Arrangements - Payment Arrangements get processed. Completion result codes are applied to accounts when the Total Collected amount is equals to or greater than Total Payments amount. Broken result codes OR Past Due codes are applied when the current date is today plus the number of grace days and the Next

Payment Amount has not been made. Reminder letter is requested from accounts. Late fees are incurred. Next work dates are changed on accounts to the Next Payment Date plus number of grace days. The ACCOUNTS PROCESSED IN DAILY PROCESSING queue report shows the account number, activity type and result code applied

Debtor#	TP	WKC	Process
000604682	PA	PAC	Payment Arrangement Process
000613488	PA	PAB	Payment Arrangement Process
000617921	PA	PAC	Payment Arrangement Process
000618780	PA	PAB	Payment Arrangement Process

8. Processing Legal Accounts - Legal Accounts get processed.

System Parameters → Legal tab → Legal Service Required Result Code is executed when demographic date served is null, demographic service type is H (Home) or W (Work) and it is 45 days from file date OR when demographic date server is null, demographic service type is not H or W and it is 30 days from file date.

System Parameters → Legal tab → Legal Default Result Code is executed when serve date is not null, answer date is less than the current date and no answer received date yet

System Parameters → Legal tab → Legal Hearing Date Reminder Result Code is executed 5 days prior to hearing date

The ACCOUNTS PROCESSED IN DAILY PROCESSING queue report shows the account number, activity type and result code applied

Debtor#	TP	WKC	Process
000000001	LE	LSR	Legal Execution Process

9. Processing Pending Recalls – If account forward status is P for Pending Recalls and the Recall Date is less than or equals to the current date, then the Forward Status is changed to R for Recalled and Recall Date changes to the current date . The ACCOUNTS PROCESSED IN DAILY PROCESSING queue report shows the account number and history type applied

Debtor#	TP	WKC	Process
000000004	RC		Pending Recall now Recalled

10. Processing Phn Prog - Phone Progression get processed.